

Board of Sumter County Commissioners Employee Survey 2010

1. My immediate supervisor sets clear goals and expectations for my job performance.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	2.1% (1)	10.6% (5)	38.3% (18)	48.9% (23)	0.0% (0)	4.34	47
						<i>answered question</i>		47
						<i>skipped question</i>		0

2. My effort to improve the quality of my work is discussed during job performance evaluations.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	2.2% (1)	0.0% (0)	10.9% (5)	47.8% (22)	34.8% (16)	4.3% (2)	4.18	46
						<i>answered question</i>		46
						<i>skipped question</i>		1

3. Feedback of information from me to the supervisor is open and encouraged.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	2.1% (1)	0.0% (0)	6.4% (3)	40.4% (19)	51.1% (24)	0.0% (0)	4.38	47
						<i>answered question</i>		47
						<i>skipped question</i>		0

4. I get adequate response and regular feedback from my supervisor on my performance.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	6.5% (3)	6.5% (3)	43.5% (20)	43.5% (20)	0.0% (0)	4.24	46
							<i>answered question</i>	46
							<i>skipped question</i>	1

5. The feedback I receive is positive more often than negative.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	2.2% (1)	8.7% (4)	45.7% (21)	43.5% (20)	0.0% (0)	4.30	46
							<i>answered question</i>	46
							<i>skipped question</i>	1

6. My supervisor gives me recognition or praise for doing good work.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	4.3% (2)	14.9% (7)	29.8% (14)	51.1% (24)	0.0% (0)	4.28	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

7. My immediate supervisor listens and supports his/her employees.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	4.3% (2)	4.3% (2)	41.3% (19)	50.0% (23)	0.0% (0)	4.37	46
							<i>answered question</i>	46
							<i>skipped question</i>	1

8. My immediate supervisor sets a good example for me to follow.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	4.3% (2)	17.0% (8)	27.7% (13)	51.1% (24)	0.0% (0)	4.26	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

9. My immediate supervisor is the Division Director.

		Response Percent	Response Count
Yes	<input type="text"/>	15.2%	7
No	<input type="text"/>	84.8%	39
		<i>answered question</i>	46
		<i>skipped question</i>	1

10. My immediate supervisor is the County Administrator

	Response Percent	Response Count
Yes <input type="checkbox"/>	4.3%	2
No <input type="checkbox"/>	95.7%	45
<i>answered question</i>		47
<i>skipped question</i>		0

11. You have the freedom and capability to visit Human Resources with concerns and questions.

	Response Percent	Response Count
Yes <input type="checkbox"/>	93.6%	44
No <input type="checkbox"/>	6.4%	3
<i>answered question</i>		47
<i>skipped question</i>		0

12. Comments:							
							Response Count
							11
							answered question
							11
							skipped question
							36

13. Employees receive positive feedback more often than negative feedback.								
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	4.3% (2)	13.0% (6)	54.3% (25)	26.1% (12)	2.2% (1)	4.04	46
								answered question
								46
								skipped question
								1

14. Feedback of information from staff to the Division Director is open and encouraged.								
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	0.0% (0)	8.7% (4)	58.7% (27)	30.4% (14)	2.2% (1)	4.22	46
								answered question
								46
								skipped question
								1

15. My Division Director listens and supports his/her employees.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	0.0% (0)	10.9% (5)	58.7% (27)	28.3% (13)	2.2% (1)	4.18	46
							<i>answered question</i>	46
							<i>skipped question</i>	1

16. My Division Director sets a good example for me to follow.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	0.0% (0)	13.0% (6)	52.2% (24)	30.4% (14)	4.3% (2)	4.18	46
							<i>answered question</i>	46
							<i>skipped question</i>	1

17. I feel comfortable going to my Division Director with questions and concerns (open door policy.)

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	6.5% (3)	26.1% (12)	26.1% (12)	37.0% (17)	4.3% (2)	3.98	46
							<i>answered question</i>	46
							<i>skipped question</i>	1

18. Comments:

Response
Count

8

answered question

8

skipped question

39

19. This section was not completed because I am a Division Director.

Response
Percent Response
Count

Yes

100.0%

1

answered question

1

skipped question

46

20. Employees receive positive feedback more often than negative feedback.

Strongly
Disagree

Disagree

Neutral

Agree

Strongly
Agree

N/A

Rating
Average

Response
Count

Select one:

0.0% (0)

2.1% (1)

14.9% (7)

44.7% (21)

34.0% (16)

4.3% (2)

4.16

47

answered question

47

skipped question

0

21. Feedback of information from staff to the County Administrator is open and encouraged.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	0.0% (0)	12.8% (6)	42.6% (20)	40.4% (19)	4.3% (2)	4.29	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

22. The County Administrator listens and supports his/her employees.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	0.0% (0)	17.0% (8)	48.9% (23)	31.9% (15)	2.1% (1)	4.15	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

23. The County Administrator keeps employees informed of positive/negative changes in the organization that could affect me.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	2.1% (1)	4.3% (2)	48.9% (23)	40.4% (19)	4.3% (2)	4.33	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

24. I feel comfortable going to the County Administrator with questions and concerns (open door policy.)

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	12.8% (6)	17.0% (8)	27.7% (13)	38.3% (18)	4.3% (2)	3.96	47
						<i>answered question</i>		47
						<i>skipped question</i>		0

25. Comments:

	Response Count
	9
<i>answered question</i>	9
<i>skipped question</i>	38

26. My department plans, communicates, and manages change very well.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	2.1% (1)	10.6% (5)	23.4% (11)	38.3% (18)	25.5% (12)	0.0% (0)	3.74	47
						<i>answered question</i>		47
						<i>skipped question</i>		0

27. Issues are resolved "early on" so that major problems do not develop.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	8.5% (4)	27.7% (13)	31.9% (15)	29.8% (14)	2.1% (1)	3.85	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

28. When changes take place, I am informed of the changes through official channels more often than through the "grapevine."

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	4.3% (2)	17.0% (8)	21.3% (10)	29.8% (14)	27.7% (13)	0.0% (0)	3.60	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

29. I am told whenever there are changes that may affect my job.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	8.5% (4)	17.0% (8)	42.6% (20)	31.9% (15)	0.0% (0)	3.98	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

30. I am encouraged to try new things/new approaches.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	2.1% (1)	6.4% (3)	21.3% (10)	38.3% (18)	29.8% (14)	2.1% (1)	3.89	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

31. You know what is expected of you at work.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	4.3% (2)	6.4% (3)	48.9% (23)	40.4% (19)	0.0% (0)	4.26	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

32. I feel involved in the decision making process.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	6.4% (3)	12.8% (6)	25.5% (12)	29.8% (14)	21.3% (10)	4.3% (2)	3.49	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

33. Surveys like this are effective ways to express ideas/thoughts and let management know how employees feel.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	2.1% (1)	2.1% (1)	21.3% (10)	48.9% (23)	25.5% (12)	0.0% (0)	3.94	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

34. I am provided opportunities to talk about my ideas and opinions.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	6.4% (3)	17.0% (8)	48.9% (23)	27.7% (13)	0.0% (0)	3.98	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

35. Comments:

	Response Count
	6
<i>answered question</i>	6
<i>skipped question</i>	41

36. Employees are motivated to achieve "above average" performance.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	6.4% (3)	12.8% (6)	53.2% (25)	27.7% (13)	0.0% (0)	4.02	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

37. The organization has reasonable expectations of its employees.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	2.2% (1)	8.7% (4)	65.2% (30)	23.9% (11)	0.0% (0)	4.11	46
							<i>answered question</i>	46
							<i>skipped question</i>	1

38. Policies, procedures, and departmental rules are administered fairly and uniformly.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	6.4% (3)	19.1% (9)	51.1% (24)	23.4% (11)	0.0% (0)	3.91	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

39. All factors considered, this is a good place to work.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	0.0% (0)	4.3% (2)	44.7% (21)	51.1% (24)	0.0% (0)	4.47	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

40. This is a safe and healthy place to work.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	0.0% (0)	2.1% (1)	55.3% (26)	42.6% (20)	0.0% (0)	4.40	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

41. Our organization respects and values team members and demonstrates commitment to their well-being.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	4.3% (2)	14.9% (7)	44.7% (21)	36.2% (17)	0.0% (0)	4.13	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

42. I am treated with dignity.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	2.1% (1)	17.0% (8)	46.8% (22)	34.0% (16)	0.0% (0)	4.13	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

43. A spirit of teamwork exists among co-workers.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	2.1% (1)	2.1% (1)	12.8% (6)	44.7% (21)	38.3% (18)	0.0% (0)	4.15	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

44. I enjoy my job.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	0.0% (0)	8.5% (4)	31.9% (15)	59.6% (28)	0.0% (0)	4.51	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

45. Do you feel any improvements could be made to your work environment? If so, please give examples.

	Response Count
	9
<i>answered question</i>	9
<i>skipped question</i>	38

46. Comments:

	Response Count
	6
<i>answered question</i>	6
<i>skipped question</i>	41

47. I respect the practices and beliefs of other people, even if they are different from my own.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	0.0% (0)	2.1% (1)	44.7% (21)	53.2% (25)	0.0% (0)	4.51	47
							<i>answered question</i>	47
							<i>skipped question</i>	0

48. I believe this organization accepts and supports me as a unique individual.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	2.1% (1)	10.6% (5)	42.6% (20)	44.7% (21)	0.0% (0)	4.30	47
						<i>answered question</i>		47
						<i>skipped question</i>		0

49. I believe the perception of my differences (i.e. race, gender, sexual orientation, ethnicity, age, religious beliefs) has not negatively impacted me or my opportunities for advancement.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	0.0% (0)	8.7% (4)	50.0% (23)	39.1% (18)	2.2% (1)	4.31	46
						<i>answered question</i>		46
						<i>skipped question</i>		1

50. Comments:

	Response Count
	0
<i>answered question</i>	0
<i>skipped question</i>	47

51. My pay is appropriate for my job and the work I do.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	2.3% (1)	18.2% (8)	31.8% (14)	31.8% (14)	15.9% (7)	0.0% (0)	3.41	44
							<i>answered question</i>	44
							<i>skipped question</i>	3

52. My benefits package meets my needs.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	9.1% (4)	4.5% (2)	65.9% (29)	20.5% (9)	0.0% (0)	3.98	44
							<i>answered question</i>	44
							<i>skipped question</i>	3

53. Our benefits are competitive with other employers in our area.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Rating Average	Response Count
Select one:	0.0% (0)	4.5% (2)	18.2% (8)	54.5% (24)	20.5% (9)	2.3% (1)	3.93	44
							<i>answered question</i>	44
							<i>skipped question</i>	3

54. Comments:

Response
Count

5

answered question

5

skipped question

42

55. Please select the Division/Department you work in.

Response
Percent Response
Count

Community Services

100.0%

47

Facilities Development &
Maintenance

0.0%

0

Fire Services

0.0%

0

Planning and Development

0.0%

0

Public Works

0.0%

0

Support Services

0.0%

0



answered question

47

skipped question

0











56. I work:

		Response Percent	Response Count
Fulltime		93.6%	44
Part-time		6.4%	3
<i>answered question</i>			47
<i>skipped question</i>			0









57. Please provide any additional comments.

	Response Count
	4
<i>answered question</i>	4
<i>skipped question</i>	43










Immediate Supervisor

- | | | | |
|-----|---|-------------------------------|--|
| 1. | My supervisor is new to the County and Transit. He is going through a learning curve and is progressing nicely. | Mon, Feb 15, 2010
11:12 AM | 
Find... |
| 2. | Lots of changes daily. Only complaint is supervisor is not very consistent. | Fri, Feb 12, 2010
5:20 PM | 
Find... |
| 3. | i don't feel i have that freedom, i feel i will just be in trouble w/my supervisor if she found out. | Mon, Feb 8, 2010
11:35 AM | 
Find... |
| 4. | However, after going directly to someone in risk management with a concern in the past I was told that I should have followed the chain of command. | Tue, Feb 2, 2010
4:25 PM | 
Find... |
| 5. | I enjoy my job very much. Everyone on staff work together very well. | Mon, Feb 1, 2010
3:44 PM | 
Find... |
| 6. | She makes coming into work more enjoyable and understand how to make a problem better | Thu, Jan 28, 2010
4:33 PM | 
Find... |
| 7. | Our supervisor could set a better example for her employees regarding punctuality and task focus. | Thu, Jan 21, 2010
4:03 PM | 
Find... |
| 8. | Sometimes I feel like my supervisor acts negatively toward the library patrons. I also wish we had more direction as far as what our future and immediate goals are for the library. I know alot has changed here, but I still think we have ALOT of down time that could be used more efficiently. | Thu, Jan 21, 2010
1:48 PM | 
Find... |
| 9. | I do not feel comfortable going to Human Resources, Division Director or Library Services Manager partially because there is no continuity in personnel for library supervisors or library manager. The is a fear of relatiation in going to Human Resources or higher than your imediate supervisor. | Thu, Jan 21, 2010
1:12 PM | 
Find... |
| 10. | HR has not been responsive to requests. | Thu, Jan 21, 2010
11:26 AM | 
Find... |

Division Director


1.	Our division director expects to be in the information loop and provides feedback at the appropriate level.	Mon, Feb 15, 2010 11:15 AM	 Find...
2.	just don't feel there really is a open door policy.	Mon, Feb 8, 2010 11:39 AM	 Find...
3.	None	Mon, Feb 1, 2010 3:48 PM	 Find...
4.	She is really nice	Thu, Jan 28, 2010 4:33 PM	 Find...
5.	I see very little of my Division Director, I feel she is a wonderful person. I do not know her that well.	Fri, Jan 22, 2010 1:50 PM	 Find...
6.	I don't know if my Division Director has an open door policy, although I would assume she does.	Thu, Jan 21, 2010 4:05 PM	 Find...
7.	Division Director always lets employees know we can go to her. Immediate supervisor and manager makes you feel as if you can not or should not go to Division Director.	Thu, Jan 21, 2010 1:13 PM	 Find...
8.	Good communications at this level.	Thu, Jan 21, 2010 11:26 AM	 Find...


#3 County Administrator


- | | | | |
|----|--|-------------------------------|---|
| 1. | i do not feel there really is a open door policy. | Mon, Feb 8,
2010 11:40 AM | 
Find... |
| 2. | None | Mon, Feb 1,
2010 3:49 PM | 
Find... |
| 3. | Even though there is an open door policy it is still encouraged to go through the chain of command even though the problem may not be addressed. | Fri, Jan 29,
2010 11:03 AM | 
Find... |
| 4. | The county Administrator is great at his job. I like his down to earth, to the point style on matters. He is always looking for positive ways to improve all aspect of his job which improve our jobs. Thanks Mr.A | Fri, Jan 22,
2010 4:01 PM | 
Find... |
| 5. | I really appreciate the job Mr. Arnold does for the county. He is an approachable boss that does not sugar coat any matter that needs to be discussed. :) | Fri, Jan 22,
2010 9:23 AM | 
Find... |
| 6. | I am very thankful that we have a County Administrator like Mr. Arnold. He supports his employees and that means a lot...although he doesn't always agree with them:-) | Thu, Jan 21,
2010 4:06 PM | 
Find... |
| 7. | Again County Administrator has repeatedly said we can go to him with questions and concerns. This is something that is not encourage from supervisors. | Thu, Jan 21,
2010 1:15 PM | 
Find... |
| 8. | Although he listens, he does not always support or agree. He does communicate this, though. | Thu, Jan 21,
2010 11:29 AM | 
Find... |
| 9. | I had a issue and had to go to Mr.Arnold for help with it. He handle quickly , efficently and to my satisfaction. I Thank him for that. | Fri, Jan 15,
2010 3:07 PM | 
Find... |


#4 Planning + Decision Making


1. The Transit Department has been in some turmoil this year as we have lost the Transit coordinator, the Office Supervisor and drivers. New people are in key staff positions as well as newly hired drivers. Expanded responsibilities have occurred within some job functions. Several of us are learning our jobs including additional responsibilities while learning to work as a team.


Mon, Feb 15, 2010 11:29 AM  [Find...](#)
2. There continues to be communication issues within the library system.

Fri, Jan 29, 2010 11:04 AM  [Find...](#)
3. When a change in policy or procedure occurs, it is frequently implemented in a "hush, hush" manner. For example, a decision was made to change the policy of how library materials are labeled within Library Technical Services. For a more cohesive collection, we will no longer use classification stickers such as "large print", etc. The issue is with how this was implemented. Library materials simply began arriving through transit with no stickers attached and no word on why this was happening. When employees began questioning this; Should we affix stickers?, Was this accidental or on purpose? We began to hear through the "grapevine" that "the policy has changed but no one is supposed to know yet so don't tell anyone you know." Only when the confusion over this became too large to ignore did Technical Services make an official statement and clarify the change. This is just one example and, of course, this is not always how change is handled, but there is definately an aura of "we'll tell them what they need to know, when we think they need to know it" which makes it difficult for those of us on the front lines of customer service to provide excellent customer service










Thu, Jan 28, 2010 3:19 PM  [Find...](#)
4. Now that we have a new manager for my department, the relaying of information has gotten better. Our new manager is more open to opinions and ideas; she really does look for the best solution, even if it is not her own.

Fri, Jan 22, 2010 9:25 AM  [Find...](#)
5. I feel as though the lines of communication could be better in our "offices". When change takes place within our "office", the message(s) are not always relayed to all office staff. On many occasions, "grapevine" is still how we hear things.






Thu, Jan 21, 2010 4:06 PM  [Find...](#)
6. Often told at the last minute when there are changes that may affect my job and not asked for input by supervisor/ manager. Surveys like this are effective way to let management know how employees feel without reprisal.

Thu, Jan 21, 2010 1:32 PM  [Find...](#)





#5 Workplace

- | | | | |
|----|--|-------------------------------|--|
| 1. | Provide space and training opportunities for all staff especially drivers. | Mon, Feb 15,
2010 12:37 PM | 
Find... |
| 2. | yes but i'm not sure what needs to be done or how to get the help to make it better. | Mon, Feb 8,
2010 11:49 AM | 
Find... |
| 3. | The improvements that could be made are more rooms for storage and a break room to have lunch in | Thu, Feb 4,
2010 10:14 AM | 
Find... |
| 4. | Issues that affect my daily job functions are not often communicated or followed up on. | Fri, Jan 29, 2010
11:05 AM | 
Find... |
| 5. | Space improvement, with limited space it is difficult to plan ahead for storytime crafts, Confitti kids, teen projects and others. No where really to put extra materials.We have utilized the small space we have to its full capacity with storage bins and wall shelves. A nice small shed would be very helpful. | Fri, Jan 22, 2010
5:34 PM | 
Find... |
| 6. | I feel that just like the quarterly meetings, our entire department needs to have a meeting every once in a while. We all work at different locations and sometimes all information does not get back to all employees. | Fri, Jan 22, 2010
9:26 AM | 
Find... |
| 7. | I feel as though cell phones and phones are abused. It is hard to do your job to the best of your ability when others are paid more than you to "play" rather than stay on task. | Thu, Jan 21,
2010 4:15 PM | 
Find... |
| 8. | Yes, currently we only have few classifications at libraries: supervisors and library assistants. I don't feel that is fair because some employees have more responsibility than others. Also it would be beneficial to patron as some employees will strive to provide better service. | Thu, Jan 21,
2010 2:46 PM | 
Find... |
| 9. | There is a lack of team work within our organization that hinders progress. This could be improved on. | Thu, Jan 21,
2010 11:32 AM | 
Find... |

#7 Benefits & Compensation

- | | | | |
|----|---|----------------------------|---|
| 1. | I can't assess how my compensation and benefits compare to other employers. | Mon, Feb 15, 2010 12:40 PM |  Find... |
| 2. | Could not afford health insurance on part time position. | Tue, Feb 2, 2010 4:29 PM |  Find... |
| 3. | need better vision coverage | Fri, Jan 29, 2010 4:24 PM |  Find... |
| 4. | Wonderful benefits! | Thu, Jan 21, 2010 2:08 PM |  Find... |
| 5. | It is hoped that benefits will not be further eroded in the upcoming budget year. | Fri, Jan 15, 2010 1:02 PM |  Find... |

#8 Optional Information

- | | | | |
|----|---|-------------------------------|--|
| 1. | Moving the activities of the Transit maintenance mechanic to the Public Works area has resulted in better working conditions especially being able to have the use of a vehicle lift. Due to our confined space we do not have adequate facilities to train people in an undisturbed environment. Training is directly related to efficiency, accident prevention, and employee motivation. | Mon, Feb 15, 2010
12:40 PM | 
Find... |
| 2. | * _ * thank you for allowing me the opportunity to fill out this survey. I consider it a privelege to work for the Sumter County BOCC.. | Thu, Jan 21, 2010
4:16 PM | 
Find... |
| 3. | Once this year, I followed the chain of command and was told by my immediate supervisor that "I would learn that what I did was wrong", in front of three other employees. | Thu, Jan 21, 2010
3:05 PM | 
Find... |
| 4. | I love working for the BOCC! I look forward to coming to work and enjoy my coworkers and my supervisor is absolutely amazing. | Thu, Jan 21, 2010
2:09 PM | 
Find... |